

The Missouri Way Training Series: Performance Measures and Dashboards

Description

Performance Measures and Dashboards is designed to show how we can use data and facts to help us manage and communicate better about how we serve our citizens. This series will introduce proven approaches to developing performance measures and targets and dashboards. You will be provided with simple tools and examples to illustrate how to apply the approaches. (18h 30m)

Key Topics: central issue statement, S.M.A.R.T. performance measures, charts, common challenges, targets

Learning Path Flow

The Performance Measures and Dashboards learning path is a series of videos designed to be taken in order. Many videos have supplemental resources available for download that accompany them like templates, frameworks, related MO Learning courses, etc. These resources are designed to help you expand and apply what you have learned.

Learning Path Sections

Click on the links below to go directly to the corresponding video. Use this link to go to the [Performance Measures and Dashboards](#) learning path.

1. [Intro to Performance Measures and Dashboards](#)
2. [Intro to Performance Measures and Targets](#)
3. [DPM Part 1- Central Issue Statement](#)
4. [DPM Part 2- S.M.A.R.T. Performance Measures](#)
5. [DPM Part 3- Three Common Challenges](#)
6. [DPM Part 4– When You Have To Do It All](#)
7. [DPM Part 5– Using Issue Trees](#)
8. [Structuring Your Story: Use MECE](#)
9. [Defining Performance Targets](#)
10. [Developing Dashboards](#)
11. [Choosing the Right Chart](#)
12. [Dashboards in Action](#)
13. [Series Summary](#)

